

01-184

From: Peter Jardine
To: Mike Powell
Date: Mon, Feb 10, 2003 10:48 AM
Subject: portability of phone numbers

Dear Chairman Powell:

I strongly favor the ability of cell phone customers to switch their same phone number to a new wireless phone service.

I urge you to hold these companies to the November deadline.

Sincerely,

Peter Jardine
2890 Pine St.
San Francisco, CA 94115
415-567-9804

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FEB 27 2003

Federal Communications Commission
Office of the Secretary

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FEB 27 2003

Federal Communications Commission
Office of Secretary

01-184

From: Nmetalasid@aol.com
To: Mike Powell
Date: Mon, Feb 10, 2003 11:25 AM
Subject: Wireless Company Delays

Mr Powell:

I object strongly to the FCC's continued delay in ordering wireless telephone companies to conform to allowing their customers to switch phone companies without having to purchase new equipment, and urge declining yet another delay as requested by the companies.

Neal Metal
75 Buena Vista East #302
San Francisco 94117

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FEB 27 2003

Federal Communications Commission
Office of the Secretary

From: Phil
To: Mike Powell
Date: Mon, Feb 10, 2003 12:23 PM
Subject: No more cell phone number extensions, please

Mr. Powell,

I am the office manager of a small consulting firm that formed last June, in the wake of Arthur Andersen's collapse. Many of our employees are very experienced and established; their existing cell phone numbers are known by hundreds of critical contacts.

It is critical to our firm that everyone use the same cell phone provider -- primarily for the voicemail features. If all of our employees (most of whom never ever come into the office) were using Sprint, for instance, we would automatically have a robust voicemail system. We were planning to move everyone to Sprint in November, as soon as it becomes possible to carry existing numbers to a new provider.

If you allow another extension, you are doing this firm considerable harm.

I hope you will not permit another extension to the cellular phone providers.

Thanks

Phil Broaddus
Office Manager
JMN Associates

PS: Your dad was awesome last Wednesday.

Philip C. Broaddus
JMN Associates LLC
(510) 553-7031
fax: (510) 553-7032
phil@jmn-llc.com

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Philip C. Broaddus (phil@jmn-llc.com)**Office Manager****JMN Associates LLC**

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Version

2.1

Name*Family:* Broaddus*First:* Philip*Middle:* C.*Prefix:**Suffix:***Formatted Name**

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From: Ruberte, Mario A. CMC
To: Mike Powell
Date: Mon, Feb 10, 2003 12:43 PM
Subject: Wireless/Cellular FCC Rules

Hello Michael... just a quick note to say that I've been waiting to switch companies once the "carry your cell phone number" law to go into effect. I use the cellular for my business and it's quite difficult to switch companies because I cannot afford the number of calls/business I would miss. I am unhappy with my carrier but feel stuck with the cellular line I have. I just read in the SF Chronicle that the Cellular companies are filing for another extension. Please stand tough to the cellular companies and see to it that they begin acquiring the equipment needed to make this a possibility this year.
Thank you.

Mario A. Ruberte

From: Andy Gayton
To: Mike Powell
Date: Mon, Feb 10, 2003 12:47 PM
Subject: Wireless portability.

Please, no more extensions to the wireless carriers.

From: YIANNISONE@aol.com
To: Mike Powell
Date: Mon, Feb 10, 2003 1:48 PM
Subject: NO MORE DELAYS

Please do not allow wireless companies any more delays in installing the equipment to let costumers take their phone numbers with them when they switch carriers.

Please do not fool the consumers, anymore, with delays and excuses
you bare responsibility, to answer to the public about your actions.

Thank you.
The people of California will be watching your actions.

From: RugRat1402@aol.com
To: Mike Powell
Date: Mon, Feb 10, 2003 1:51 PM
Subject: No more delays

Please do not allow wireless companies any more delays in installing the equipment to let costumers take their phone numbers with them when they switch carriers.

Thank you.

From: WPitsos@aol.com
To: Mike Powell
Date: Mon, Feb 10, 2003 1:53 PM
Subject: No more delays

Please do not allow wireless companies any more delays in installing the equipment to let costumers take their phone numbers with them when they switch carriers.

Thank you.

From: Venushun@aol.com
To: Mike Powell
Date: Mon, Feb 10, 2003 1:54 PM
Subject: No more delays

Please do not allow wireless companies any more delays in installing the equipment to let costumers take their phone numbers with them when they switch carriers.

From: WDMancuso@aol.com
To: Mike Powell
Date: Mon, Feb 10, 2003 1:55 PM
Subject: No more delays

Please do not allow wireless companies any more delays in installing the equipment to let costumers take their phone numbers with them when they switch carriers.

From: Barbara Grahm
To: Mike Powell
Date: Mon, Feb 10, 2003 2:07 PM
Subject: cell phone transfer of phone number

Dear Mr. Powell,

I am extremely in favor of portability of cell phone numbers. Please do not delay the FCC decision to enforce the portability of phone numbers. I'm tired of the cell phone companies holding us captive (or paying an exorbitant fee drop the service). All I have gotten from both Spring and AT&T is poor reception, poor service, and the practice of springing new fees or extending our service for another year just for changing a broken phone.

If I could keep the phone number, changing carriers would be easier and reward good service of the providers. Right now I'm trapped with bad service and can't afford to switch.

If the cell phone companies think it's too expensive to install equipment for this they are fooling you. They'll just tack on another fee to my bill.

Barbara Grahm

Barbara Grahm
1153 Stanford Ave.
Palo Alto, CA 94306

Phone 650-493-8778
E-mail grahn@stanfordalumni.org

From: Michael Lynch
To: Mike Powell
Date: Mon, Feb 10, 2003 3:31 PM
Subject: no more extensions

Chairman Powell,

I respectfully ask that you refuse to grant any more extensions to the 1996 Telecommunications Act provision that requires wireless carriers to provide phone number portability. These companies have had years to allow for this change, and yet they have been unable to provide a single bit of progress.

I depend on my cell phone more than most -- I have no home phone number. I rely on my cell phone as my primary contact number. I have been with Cingular in California for 3 years, and have been unhappy with their service for nearly 2 of those years. I have been unable to make a switch to a better provider because my phone number is unfairly tied to my provider. I might be able to make the switch if Cingular offered some sort of number forwarding or message service for my old number, but they don't.

The time is over for excuses. It is time to empower consumers with the ability to change providers with ease. We are talking about increased competition -- something that benefits all of us.

Please do the right thing for the consumer.

Thank you,

Michael Lynch
San Francisco, California
415.350.6069

From: Smith, John W (Olympic Pipeline)
To: Mike Powell
Date: Mon, Feb 10, 2003 3:48 PM
Subject: Cell Phone Jamming

Mr. Powell,

I've read many arguments why cell phone jamming shouldn't happen. First and foremost, because it's illegal due to FCC regulations. The FCC needs to seriously reconsider their policy on electronic cell phone jamming. I am an owner of a cell phone, but like to think of myself as a conscientious user. I don't use my cell while driving, and I don't take it into public places where it's not "welcome" such as restaurants, movie theaters, libraries, church, etc. My problem is all the people who DON'T observe these manners.

There is no reason to have a cell on while watching a movie, eating in a restaurant, watching a play, concert, in a museum, etc. I find it to be extremely irritating, to say the least. I can't even remember when was last time I saw a movie, and someone's cell didn't go off during the movie. Luckily, many of the better restaurants are starting to ban cell usage in their establishments.

Another issue that I've read is, "What about emergency personnel (doctors, law enforcement, etc) who are on call?" In my opinion, they shouldn't be at places where they are not readily available to respond to an emergency. They can do these activities when they are no longer on call. Or, the FCC could institute regulations to have establishments post, in large letters or posters, that the place is a "Cell Free Area". That way anyone who needs to be immediately reachable, can make the decision to attend a movie, eat at a restaurant, etc, at a place that they know their cell can't be used. Instead of "forcing" upon others the irritating ring of their cell during the middle of a movie, while enjoying dinner, etc.

FCC laws state that an establishment can use passive jamming, using materials that block cell phone frequencies, but not electronic jamming. Having establishments install these types of materials would be hugely cost-inhibitive to places like theatres, movie theaters, libraries, even large restaurants. Whereas, an electronic jammer would do the same thing, but at a much lower expense. Making it more cost effective for a business to install these devices.

I've also read the argument that people just need to be informed and educated as to when it's proper to use their cell. That solution doesn't, and will never work. It didn't work for cigarette smokers, and now we have laws prohibiting where people can/can't smoke. Besides, at every movie I've gone to see in the past year, there has been a disclaimer before the trailers asking people to turn off their cell phones. But still, in every movie there is at least one that goes off.

In closing, I would like to say that I am not a lobbyist, nor am I affiliated with any association that would be lobbying you either pro or con. I am just an ordinary citizen who is tired of having "entertainment" or personal enjoyment that I am paying for, disturbed and interrupted by a cell phone going off. Maybe the FCC should run a poll in several of the larger national newspapers and see what everybody thinks of cell phone jamming in public venues. And not just listen to the rich corporations who can afford

to have million dollar lobbyists working for them.

Sincerely,

John W. Smith
3006 South Durango St
Tacoma, WA 98409
253-274-1950

From: Mellbell66@aol.com
To: Mike Powell
Date: Mon, Feb 10, 2003 4:39 PM
Subject: Please enforce portability in cell phone numbers

Please do not continue the wireless companies' illegal stranglehold over customers' usage and phone numbers. They should be held to the same rules as other phone companies, and extend portability to their customers. This has been going on since before the 1996 Telecommunications Act, and has been an overt means of these companies needlessly inconveniencing their customers in order to maintain contracts and therefore, profits. Thank you for complying with the needs of your constituents and not with Big Business.

Sincerely,
Melanie Bell
Santa Rosa, CA

From: WealthPlus@aol.com
To: Mike Powell
Date: Mon, Feb 10, 2003 5:17 PM
Subject: Cell phone #s

Hello - I am writing to state my support for the FCC allowing consumers to keep their cell phone numbers. Please do not give the wireless companies yet another extension for this provision to take effect. I am very dissatisfied with my cell phone experiences and not being able to keep my number is a disincentive to change companies. Changing companies is about the only leverage we consumers have.
Thanks, Alexandra

Alexandra Cock
Wealth+
Financial Management Consultant
415-924-8936 phone
415-924-8946 fax

Understanding, Enjoyment and Use of Money

From: Aspen Baker
To: Mike Powell
Date: Mon, Feb 10, 2003 7:50 PM
Subject: No extension for wireless companies

I don't believe anything is more frustrating than having to not only change phone numbers but purchase a new cell phone when the old one works perfectly - all so the cell phone companies can make more money. Consumers are being ripped off and it's time to stop. Don't give the companies an extension to update their technology! Make cell phone companies meet the November deadline and install the necessary equipment so consumers can take our numbers with us!

Aspen Baker
Oakland, California

From: petenik
To: Mike Powell
Date: Mon, Feb 10, 2003 8:47 PM
Subject: cell number portability / media consolidation

Dear Mr. Powell,
Please start to take the public interest into consideration in your rulings.

1. cell phone numbers should be portable; it will actually improve competition, that's good right.
2. please do not allow further concentration of media companies. already the flow of honest journalistic information in this country is scandalously poor. oh yeah and commercial radio not only stinks but does not respect free speech or community input (clear channel is way too big already!).

You work for the people, not corporations. Right?
Thanks

Sincerely,
Pete Ivey

Berkeley CA 94703

From: Kaknapp1@aol.com
To: Mike Powell
Date: Mon, Feb 10, 2003 10:18 PM
Subject: I want my cellphone number!

Dear Chairman Powell,

I'm writing to urge you to say no to any more delays by the wireless companies to prevent me from taking my cellphone number with me if I should leave my wireless company. Three extensions is enough! If Britain, Hong Kong and Australia have this practice it is time that the U.S. gets on board.

No more delays! Thank you.

Kimberly Knapp
2710 Kelvin Avenue
Irvine, C 92614

From: Gary W
To: Mike Powell
Date: Tue, Feb 11, 2003 12:55 AM
Subject: No more delays on cellular phone number portability

Dear Mr. Powell,

The time has come to require--without further delay--all cellular telephone companies to support "portability" of cell phone numbers from carrier to carrier. Without that portability, it costs tens of millions of consumers (AKA voters) real money to switch to a different number. At minimum, business cards and letter head must be changed. This doesn't even consider missed phone calls from clients or customers who don't have the new number.

There is no legitimate reason, other than arrogance and greed, to permit the status quo to continue.

Please exercise your duty in this regard without delay.

-Gary Whizin
Santa Cruz, CA

From: Rheabrown1@aol.com
To: Mike Powell
Date: Tue, Feb 11, 2003 1:19 PM
Subject: Cell Phone Number Portability

As a long-time user of cell phones I want to express my strong desire for the FCC to not allow any more delays and postponements of the cell phone number portability ruling. I believe this will keep carriers more accountable and will encourage more thorough service.

Sincerely,

Rhea S. Brown
40 Reed Ranch Road
Tiburon, California 94920

From: pat marriott
To: Mike Powell
Date: Tue, Feb 11, 2003 7:56 PM
Subject: Cell phones

Chairman Powell,
Please do not continue to grant extensions to wireless companies who want to force us to buy a new cell phone when we change carriers.

Wireless companies in Britain, Hong Kong and Australia can switch carriers without changing phone numbers. Why shouldn't we have the same ability?

California has 14 million cell phone users. I'm one of them. Please do not allow any more delays. Let us keep our phone number if we want to switch carriers.

Thank you.
P. Marriott
Palo Alto, CA

From: Alan Adkins
To: Mike Powell
Date: Thu, Feb 13, 2003 10:11 PM
Subject: Cell Phone Portability

Mr. Powell,

I am in favor of cell phone number portability. And it should happen soon. Without further delays.

My reasons are:

- * The legislation was passed in 1996 with an effectivity of June 1999. It's time.
- * Land-line phone numbers are already portable. Why the delay?
- * Other countries such as Britain, Hong Kong, and Australia, already have portable cell phone numbers. Why dont we? Surely our technology is as good as theirs.
- * The cell companies argue that customers would leave them. Indeed, those with poor service should lose their customers. Its a facet of capitalism.
- * And of course, I want to keep my number should I change providers.

I trust the delays will end and they will be forced to provide portability.

Thank you.

Regards,

Alan

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From: duke
To: Mike Powell
Date: Fri, Feb 14, 2003 10:06 AM
Subject: Cell Phone Number Portability

I am a consumer who believes companies should not be allowed to hold consumer hostage by not allowing them switch service with their existing phone numbers. This stifles competition between phone companies and limit progress and improvement in the cell phone quality. Unlike Europe, we have really bad cell phone services in the US. The cell phone companies we have here have more subscribers than their towers can handle. Dropped calls and bad customer service hold the consumer hostage. High fees for cancellation when service is poor, they are also allowed to charge ahead for phone services (first month's bill includes two months charge)..

Companies and business people who have letterheads and business cards will be forced to stay with their poor cell phone service because they can't take their numbers with them. To switch company, one would have to throw away all letterheads, business cards, and lose customers who are used to their old phone numbers. Advertisement will be hurt too... I have advertisement for my business using my cell number, now I can't get a good signal through SPrint, but am stuck with it since I can't take my phone number with me.

It's about time the government start looking after the interest of the consumer and not the companies.

I encourage you to push forward a bill to allow the consumer to take their phone numbers with them.

Thanks...
Duke

Do you Yahoo!?
Yahoo! Shopping - Send Flowers for Valentine's Day
<http://shopping.yahoo.com>

From: A Birkett
To: Mike Powell
Date: Sat, Feb 15, 2003 8:06 PM
Subject: cell phone number portability

Dear Mr. Powell,

I am in favor of cell phone number portability. And it should happen soon.
Without further delays.

My reasons are:

The legislation was passed in 1996 with an effective date of June 1999.
It's time.

Land-line phone numbers are already portable. Why the delay?

Other countries such as Britain, Hong Kong, and Australia, already have
portable cell phone numbers. Why dont we? Surely our technology is as
good as theirs.

The cell companies argue that customers would leave them. Indeed, those
with poor service should lose their customers. Its a facet of capitalism.
And of course, I want to keep my number should I change providers.

I trust the delays will end and they will be forced to provide portability.

Thank you.

Regards,
Andrew Birkett

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<http://join.msn.com/?page=features/featuredemail>

From: Adenson000@aol.com
To: Mike Powell
Date: Sat, Feb 15, 2003 9:07 PM
Subject: Cell phone number

Mr. Powell,

I am sending this email to show support in backing the new law allowing individuals to transfer their cellular number from company to company.

From: DBHPT@aol.com
To: Mike Powell
Date: Sun, Feb 16, 2003 12:17 AM
Subject: Re: Cell Phone # Portability

Please...no more delays for the wireless companies. They need to install the necessary equipment to allow customers to take their numbers with them when they switch carriers.

The abuse that consumers have to put up with from wireless carriers because they have no leverage is becoming intolerable. The main problem seems to be how difficult it is to read the monthly billing from the wireless company. They cheat any consumer at any opportunity and camouflage it in the bill. It is a disgrace.

Thanks for your help in making sure they do not obtain any more delays.

Yours Sincerely
Doug Heaps

From: Mark Giles
To: Commissioner Adelstein
Date: Sun, Feb 16, 2003 11:06 PM
Subject: Comments to the Commissioner

Mark Giles (kramnaoj@juno.com) writes:

Thanks alot for the increase of fees on my home phone. I have turned off all of the features just to be able to keep it just a little longer. perhaps if we stop making people with jobs pay for the ones that dont want to work the phone rates would not be so high with fees to help everone. Can we add a fee to help provide away for all americans to have a new car every year?

I think if you cant pay the phone bill you dont need the phone, and for sure if we are going to continue giving my hard earned money away there best be some way to verify that the ones receivng my share better not have a cellphone, the cellphone is not a got to have item. if they have a cellphone then they pay just like i have to pay, even if someone is paying the cellphonhe bill for them. If they have internet access then they pay just like i have to pay. getting on the i-net is not a got to have item.

Also please dont put that local number portability on the cell phones. the only thing that will happen is less money going to where it is needed, and my cellphone bill going up.

keep the rates low take off the fees, i still think the fee for keeping rates low is a joke, it has even went up????

Server protocol: HTTP/1.1
Remote host: 172.132.172.76
Remote IP address: 172.132.172.76

From: Henry A. Lambeth
To: Commissioner Adelstein
Date: Tue, Feb 18, 2003 11:27 AM
Subject: True Number Portability:

Dear Mr. Adelstein:

Please see that the cellphone industry no longer delays implementation of the "true number portability" law regarding our right to keep our cellphone number when changing carriers. It is time to allow free market forces to prevail in this industry. No longer should the cellphone lobby be allowed to delay implementation of lawful legislation granting us our rightful ownership of our cellphone numbers. Carry out the law! Need we mount a campaign against you and the other board members who are allowing the cellphone lobby to forestall implementation of lawful number portability? Just force us to do so. You will feel the heat of our indignation!

Henry A. Lambeth
Vinton, VA

From: John Abrams
To: Mike Powell
Date: Wed, Feb 19, 2003 2:41 PM
Subject: Cell Number Portability

Mr. Chairman,
I hope you take this message to heart when I ask that you make sure this happens soon. Millions of consumers will reap the benefits of a truly competitive marketplace once this is put in place. The cell companies will whine, drag their feet and insist on imposing a fee for the extra database expense, but is this really that big a burden? If they can keep track of millions of changing credit card numbers, addresses and such, what's one more row or column to track? Please hold fast on this and set us all free from the lousy calling plans, poor customer service and corporate indifference- give me my number and let me pick my provider.

thanks,
John

John Abrams
Director, Business Development
SnapStream Media
713 644 6420

From: Sheening Lin
To: Mike Powell
Date: Thu, Feb 20, 2003 1:33 AM
Subject: Cell Number Portability

Mr. Powell,

I am in favor of cell phone number portability. And it should happen soon - without further delays.

My reasons are:

- * The legislation was passed in 1996 with an effectivity of June 1999. It's time.
- * Land-line phone numbers are already portable. Why the delay?
- * Other countries such as Britain, Hong Kong, and Australia, already have portable cell phone numbers. Why don't we? Surely our technology is as good as theirs.
- * The cell companies argue that customers would leave them. Indeed, those with poor service should lose their customers. It's a facet of capitalism.
- * And of course, I want to keep my number should I change providers.

I trust the delays will end and they will be forced to provide portability.

Thank you.

Regards,
Sheening Lin

From: paul henton
To: Commissioner Adelstein
Date: Thu, Feb 20, 2003 7:57 PM
Subject: Cell phone number portability

Commissioner Jonathan S. Adelstein:

I strongly support the rule (not yet implemented) that will allow cell phone customers to retain their existing cell number regardless of the carrier they use. I have this right with my home numbers, but not my cell carrier. I feel that cell carriers will provide better service, coverage and rates once they know that good customers are worth treating right. PLEASE, allow this rule to become effective SOON. Many of us are taken for granted and frankly I'm fed up. PLEASE FREE US SOON !! Send a strong message to cell carriers and give us the right to choose and retain our existing number.

Thank you,

Paul V. Henton
248 Chianti Ct
Florissant, MO 63031-6538